

## CLIENT OVERVIEW

- Waypoint NH (formerly Child & Family Services of NH) is a social services organization located in Manchester, NH, dedicated to supporting vulnerable children and families. The facility was situated in a high-crime area of the city, making it particularly susceptible to drug activity and violence, which posed a significant threat to both the staff and those they serve.

## CHALLENGE

- After a homicide took place on the property, the staff and occupants were left shaken and fearful. The facility's location in a crime-infested part of the city, known for drug activity, compounded the danger. Waypoint needed immediate, effective security solutions to restore safety, reassure staff and residents, and deter further criminal activity.

## SOLUTION

- **Risk Assessment:** We conducted a thorough assessment to identify vulnerabilities, creating a security plan to address both immediate and long-term needs.
- **Increased Patrols:** Uniformed security officers patrolled the property inside and out, deterring criminal activity and reassuring staff and residents.
- **Armed Security:** Uniformed, armed officers were stationed, acting as a deterrent and ensuring quick response to potential threats.
- **Community Engagement:** Our team continuously engaged with staff and residents, providing regular updates to build trust and maintain safety.

## RESULTS

- **Significant reduction in crime** around the facility, as our presence deterred criminal activity.
- **Zero major security incidents** since the implementation of our services.
- **Increased staff and occupant confidence**, as they felt safe returning to their routine without fear.
- **Improved community relations**, thanks to our collaboration with local authorities and active engagement with Waypoint's staff and residents.



**AMERICAN ALLIANCE**

PREVENT . PROTECT . PROGRESS

## SECURING WAYPOINT

Restoring Safety in a  
High-Risk Area