

CLIENT OVERVIEW

- Twin Towers Condominiums in Manchester, NH, faced persistent security issues, including trespassing, drug activity, and homeless encampments. These problems raised safety concerns, harmed the community's reputation, and led to resident complaints. A previous security company failed to resolve the issues, worsening the situation.

CHALLENGE

- Non-residents were frequently trespassing at Twin Towers Condominiums, making residents uncomfortable, while instances of illegal drug use in common areas heightened fear within the community. Additionally, homeless encampments began appearing on the property, further escalating safety concerns and leaving parts of the complex feeling unsafe.

SOLUTION

- **Risk Assessment:** Conducted a comprehensive assessment of the property to identify high-risk areas.
- **On-Site Patrols:** Deployed uniformed security personnel for regular foot and vehicle patrols, increasing visibility and deterring trespassers.
- **Encampment Removal:** Worked with local authorities to safely remove homeless encampments, while enhancing security measures to prevent future encampments.
- **Resident Engagement:** Encouraged residents to report any security concerns, ensuring a rapid response and building trust within the community.

RESULTS

- **100% elimination of drug activity** in common areas due to vigilant patrols and swift responses.
- **95% reduction in trespassing**, as non-residents were deterred by the increased security presence.
- **Complete removal of homeless encampments**, with no new encampments reported.
- **Improved resident satisfaction**, as the community regained a sense of safety and security.
- **Enhanced property value and reputation**, with fewer complaints and a safer living environment.



RESTORING SECURITY AT TWIN TOWERS

A Comprehensive Approach
to Trespassing, Drug Activity,
and Homeless Encampments